

## **Commercial account application policy**

Henry's Commercial division is currently extending net 30 payment terms based on purchase orders to government ministries, school boards, medical facilities, police and the military. These applications are usually processed within two-business days.

Large companies, mining groups, professional associate bodies, charities and government-affiliated bodies may qualify for net 30 payment terms based on purchase orders once we have received a completed Henry's commercial account application. Please allow five business days for accounts to be processed.

Professional photographers, videographers, graphic artists, web designers and other professional bodies that use photography in their daily business are not going to be considered for net 30 payment terms based on purchase orders unless they have a payment track record with Henry's in excess of \$10,000. Any accounts set up for these business types may qualify to receive commercial discounts but must pay by cash at the time of receiving goods. No net 30 credit terms will be provided.

Henry's does provide an in-store credit card in partnership with HSBC and has a good working relationship with several leasing companies as alternative financing options. Please call the Henry's Commercial division on 1-800 461 7960 for pricing considerations and financing options.

Conrad Barrington, assistant manager  
Henry's Commercial Division  
23/02/2010



## Commercial Account Application Form

### COMPANY INFORMATION (To be completed in full. Please print clearly in ink.)

COMPANY NAME (business and legal names) ("the Customer")			TYPE OF BUSINESS (required for account coding)		
<b>INVOICE ADDRESS:</b>			<b>SHIP TO ADDRESS:</b>		
ADDRESS LINE 1			ADDRESS LINE 1		
ADDRESS LINE 2			ADDRESS LINE 2		
CITY	PROV	POSTAL CODE	CITY	PROV	POSTAL CODE
ATTENTION			SPECIAL DELIVERY OR ORDER INSTRUCTIONS		

### ADDITIONAL INFORMATION

CONTACT NAME FOR PAYMENTS		TELEPHONE NUMBER ( )	FAX NUMBER ( )
CONTACT NAME FOR ORDERS		TELEPHONE NUMBER ( )	FAX NUMBER ( )
<b>EXEMPT NUMBER IF CLAIMING TAX EXEMPTION – state if GST or PST exempt:</b>  Please fax completed exemption forms to 416 868 4951			<b>PURCHASE ORDERS ARE MANDATORY FOR ALL PURCHASES UNLESS LIST OF AUTHORISED USERS IS SUPPLIED.</b>
DATE BUSINESS STARTED		AFFILIATED COMPANIES IF ANY	

### TRADE REFERENCE INFORMATION

1)	COMPANY NAME	TELEPHONE NUMBER ( )	FAX NUMBER ( )
	CONTACT PERSON		
2)	COMPANY NAME	TELEPHONE NUMBER ( )	FAX NUMBER ( )
	CONTACT PERSON		
3)	COMPANY NAME	TELEPHONE NUMBER ( )	FAX NUMBER ( )
	CONTACT PERSON		



## Commercial Account Application Form

### ACCOUNT AGREEMENT (Terms and conditions)

THE UNDERSIGNED HEREBY:

- (a) Certifies the information contained in all parts of this document to be correct and requests that a charge account be established by Henry's, a division of Cranbrook Glen Enterprises Ltd., for use by the above Customer.
- (b) Accepts as notice in writing of and consents to the obtaining of credit and/or any other information as may be required at any time in connection with the account hereby applied for and to the disclosure of any credit information concerning the Customer and/or principals with any credit reporting agency, credit bureau or any person or corporation with whom the Customer has or proposes to have financial relations.
- (c) Understands the following Terms of Payment which are **Net 30 days from the date of invoice**.
- (d) Accepts that Henry's does not issue statements.
- (e) Agrees to pay a \$25.00 service charge for any cheques returned unpaid by the bank for any reason.
- (f) Accepts that Henry's requires a minimum order of \$50.00 in merchandise or services in order to invoice on account.

### SHIPPING COSTS

- Henry's offers a reduced rate of \$9 per order to its Canadian Customer Account Holders via Express Post.
- Rush Priority Post service is available at a surcharge.
- Orders containing any quantity of **liquid chemistry** are subject to a **fixed delivery charge of \$29**.
- Regardless of destination, shipments of **oversized/overweight** products are **subject to additional shipping charges**.

### HENRY'S 14-DAY MONEY-BACK GUARANTEE

If, for any reason, you would like to return your purchase for either an exchange, credit to your account or full refund, simply return it **within 14 days** in its **original condition and packaging**, together with your invoice/packing slip. Henry's **does not accept** returns of film, photographic paper, chemistry or opened software.

I, the undersigned, warrant that I have read and accept the terms and conditions noted above.

CUSTOMER SIGNATURE		DATE
PRINTED NAME		TITLE

Please fax completed applications to 416 868 4951 or e-mail to [commercial@henrys.com](mailto:commercial@henrys.com)



visit us at [www.henrys.com](http://www.henrys.com)

<p><b>COMMERCIAL SALES DEPARTMENT</b></p>		<b>PHONE</b> (416) 868-0872 Toll Free: 1-800-461-7960
		<b>FAX</b> (416) 868-4951 Toll Free: 1-800-645-6431
		<b>MAIL</b> 119 Church Street Toronto, ON M5C 2G5
		<b>E-MAIL</b> <a href="mailto:commercial@henrys.com">commercial@henrys.com</a>